



Moment Catcher

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Privacy Policy

Last updated: 18 October 2026

THE SHORT VERSION

Moment Catcher respects your privacy. I only collect and use personal information when it is reasonably needed to respond to you, provide services, manage projects or meet business and legal obligations. I do not sell your personal information.

This Privacy Policy explains how Moment Catcher handles personal information provided through this website or while we are working together.

1. About Moment Catcher

Moment Catcher provides creative, digital, communication and business services in Australia.

This policy applies to personal information collected through the Moment Catcher website, enquiries, projects, services and related business activities.

2. Information I may collect

Depending on how you interact with Moment Catcher, I may collect:

- your name, email address and phone number
- your business or organisation name
- information you provide through an enquiry or contact form
- correspondence and communications with me
- information, documents, photographs or other material you provide for a project
- billing and transaction information
- technical information generated when you use the website, such as device, browser or website usage information, where this is collected by the website or its service providers.

I only ask for information that is reasonably necessary for the purpose for which it is collected.

3. How I collect information

Personal information may be collected when you:

- contact Moment Catcher



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- complete a form on this website
- request a quote or information
- engage Moment Catcher for a project or service
- send information, photographs, files or documents
- communicate with me by email, phone or another digital platform
- interact with the website.

In some cases, information may also be provided by an organisation or another person where it is relevant to work I am undertaking.

4. Why I use your information

I may use personal information to:

- respond to enquiries
- prepare quotes or proposals
- provide and manage services
- communicate about projects
- manage client relationships
- issue invoices and maintain business records
- deliver work and provide ongoing support
- maintain and improve the website and services
- meet legal, financial or regulatory obligations
- protect the security of my systems, website and business.

I will not use personal information for an unrelated purpose unless there is a legitimate reason to do so, you have consented, or the use is required or permitted by law.

5. Sharing your information

I do not sell or rent personal information.

Information may sometimes need to be shared with third-party service providers that help me operate Moment Catcher or deliver services. These may include providers used for:

- website hosting
- cloud storage
- email and communication
- accounting and payment processing
- website analytics
- project management
- digital and technology services.



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I only share information where it is reasonably necessary for the service being provided, where you have authorised it, or where disclosure is required or permitted by law.

6. Cookies and website information

The Moment Catcher website may use cookies or similar technologies to make the site work correctly, understand how it is being used or support services provided through the site.

Some third-party services embedded in or connected to the website may also use cookies or collect technical information in accordance with their own privacy policies.

You can control or disable cookies through your browser settings, although doing so may affect how some parts of the website work.

7. Keeping information safe

I take reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification or disclosure. This includes using appropriate digital security, access controls and reputable technology providers.

No method of storing or transmitting information electronically is completely risk-free, but I take privacy and information security seriously and aim to collect and retain only what is reasonably needed.

8. How long I keep information

Personal information is kept only for as long as it is reasonably needed for the purpose for which it was collected, to maintain appropriate business records, or to meet legal and regulatory requirements.

When information is no longer required, I take reasonable steps to securely delete, destroy or de-identify it where appropriate.

9. Accessing or correcting your information

If you would like to know what personal information Moment Catcher holds about you, or believe information is incorrect or out of date, please get in touch. I will take reasonable steps to provide access to or correct personal information where appropriate.

10. Third-party websites

This website may contain links to websites or services operated by other organisations. Moment Catcher is not responsible for the privacy practices of those external websites. If you follow an external link, check that organisation's privacy policy before providing personal information.



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11. Privacy concerns

If you have a question or concern about how your personal information has been handled, please contact Moment Catcher. I will take privacy concerns seriously and try to resolve them promptly.

Where the Privacy Act 1988 (Cth) applies, you may also be able to make a complaint to the Office of the Australian Information Commissioner if you are not satisfied with the response.

12. Changes to this policy

This Privacy Policy may be updated from time to time as Moment Catcher's services, website or legal obligations change. The current version will be published on the website with the date it was last updated.

13. Contact

Moment Catcher

Broome and the Kimberley, Western Australia

Website: momentcatcher.icu

Please use the website contact details or enquiry form for privacy questions and requests.